Increase No-touch Medicaid Eligibility Decisions and Improve Coverage Continuity
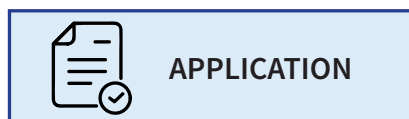
Insights Engine™ combines and transforms the most up-to-date commercial and trusted data sources into validated verification results that support fast and accurate eligibility decisions.

Proven and flexible SaaS technology combined with industry-leading health and human services experience, enables short deployment times. Insights Engine can be seamlessly integrated with state systems of record, trusted data sources, and other state and commercial public sources.
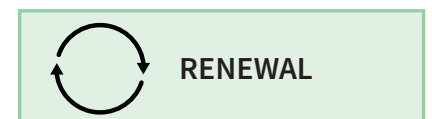
Accelerate Timeliness of Medicaid Eligibility Decisions

- **Drives program integrity and reduces the time to connect customers to benefits**
- **Supports on-demand and real-time eligibility decisions**
- **Increases staff efficiency by providing ready-to-work information**
- **Delivers validated verification results customized to your State's program rules and specific customer circumstances**
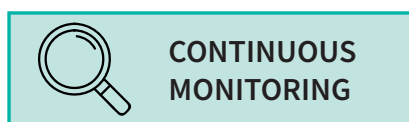
Insights Engine Supports the Full Eligibility Life Cycle

APPLICATION

- **Validate customer-provided information**
- **Assign work to staff based on risk** (Fast Lane vs. Needs more scrutiny
- **Increase the rate of no-touch** (reasonable compatibility) determinations

Actionable Data.
Faster Decisions.
Fewer Touches.

RENEWAL

- **Increase the rate of no-touch** (ex-parte) determinations
- **Pre-fill renewal forms** with real-time customer data

CONTINUOUS MONITORING

Monitor customers' life changes:
- 365 days
- Filter according to state rules
- Work only material changes

- Reduce the Medicaid workload by increasing your rate of no-touch eligibility
- Monitor customer life changes, filter out data "noise," and send staff actionable information